

Tuzio

Tuzio towel warmers purchased after October 1, 2024 have a lifetime warranty, including the heating element and digital timer. This lifetime warranty is limited to the original homeowner. Any purchase prior to October 1, 2024 has a lifetime warranty, excluding the heating element and digital timer, both of which have a 2-year warranty and are fully replaceable. During the warranty period, ICO covers all parts and labour. All warranty-related work (excluding installation) is completed in-house. ICO does not cover field labour. Proof of purchase is required to claim warranty.

Kontour

All Kontour towel warmers purchased after October 1, 2024 have a lifetime warranty for residential and a 2-year warranty on commercial installations. This lifetime warranty is limited to the original homeowner. Any purchase prior to October 1, 2024 has a 2-year warranty. During the warranty period, ICO covers all parts and labour. All warranty-related work (excluding installation) is completed in-house. ICO does not cover field labour. Proof of purchase is required to claim warranty.